NORTHWEST REGIONAL VETERANS RESOURCES DIRECTORY

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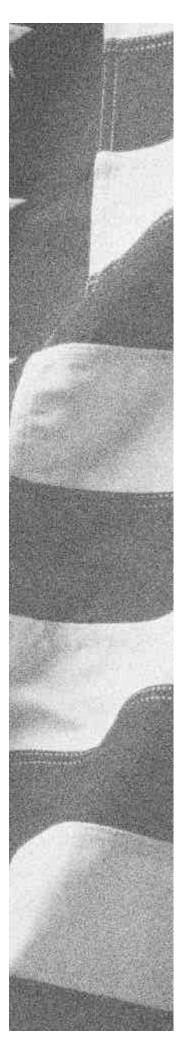


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Introduction

This pamphlet is a guide to veterans services and useful veterans information. Use it to obtain information about services from various agencies and organizations located in the Northwest and other states. It is not all-inclusive, but rather a reference guide to frequently requested services. Some listed agencies can help you directly, while others will refer you to the appropriate agency nearest you for help.

If you need more information or if you have difficulty finding assistance, contact:

Department Of Veterans' Affairs

Washington	Oregon	Idaho
1011 S, Plum St.	700 Summer St. Ne	805 W. Franklin St.
Po Box 41150	Salem, Or 97310	Boise, Id 83702
Olympia, Wa 98504	Po Box 14004	(800)-827-1000
(360) 753-5586	Salem, Or 97309	
(360) 709-5256(Fax)	1-800-828-8801	
	(503) 373-2000	

NOTE: This compliation of information is the product of the U.S. Department of Energy's Richland Operations Office (DOE-RL) Veterans Advisory Council. Numerous Federal, State and local service organizations were contacted to obtain this information. This is not an all-inclusive work and therefore your suggestions and comments are important to use to help improve this in the years to come for the benefit of all veterans. Please call, mail or e-mail us with your comments for I mproving this directory.





DOE-RL Veteran's Advisory Council

History

Section 4214 of Title 38, U.S.C. requires that agencies establish a separate affirmative action program plan for disabled veterans as defined in that section, DOE-RL has such a plan in place.

Though not required by the law, the DOE-RL EEO/Diversity Office established Veteran's Advisory Council in order to better meet the needs of all veterans. This new Council functions similary to other mandated Special Emphasis Programs at DOE-RL. The Veteran's Council will make recommendations, as appropriate, to the Manager and the Director of Human Resources Management, through the EEO/Diversity Manager, to insure that the Disabled Veteran's Affirmative Action Program Plan (DVAPP) objectives are met.

The new Veteran's council consists of a collateral duty (20 percent) Veteran's Program Manager and at least 6 council members who assist the Program Manager in providing recommendations on continuing implementation of the Department's policy of ensuring equal opportunity for veterans; particularly those disabled veterans covered by Title 38. Specific objectives of DOE-RL's DVAPP are to:

- ★ Assess the employment status of disabled veterans (with emphasis on those veterans who are 30 percent or more disabled) within DOE-RL.
- ★ Promote efforts which will assure that sources of disabled veterans (including Vietnam era Veterans) are included in ongoing recruitment efforts.
- ★ Assure that disabled veterans, including Vietnam Era veterans, are afforded an equal opportunity to compete for merit promotions, awards, and training opportunities.
- ★ Maintain ongoing evaluation systems capable of determining program status and direction through assessment of internal data collection and analysis.

Vision Statement

The DOE-RL Veterans Advisory Council is recognized by DOE-RL Management and by local veteran's organizations as an effective and supportive partner in veteran's affairs. The Council has created an atmosphere of awareness of what valuable assets disabled veterans and veterans are to DOE-RL and the Tri-cities by recognizing, celebrating and honoring the contributions, sacrifices and professionalism of all veterans who have served their country in peace and war and who continue their service to the nation in the civilian Federal service. The Council has provided exceptional value and has become an advocate for promoting recognition of veteran's issues among DOE-RL managers and staff. The Council has fostered increased professional development, improved advancement opportunities, preserved veterans rights in all personnel actions and provided

accommodation for physical disabilities incurred in military service for DOE-RL veterans.

Mission Statement

The Veterans Advisory Council for the Richland Operations office (RL) will:

- ★ Provide general assistance, information and guidance to DOE-RL veterans,
- ★ Support implementation and management of the DOE-RL Disabled Veteran's Affirmative Action Program Plan,
- ★ Act as a liaison with other associated official veterans groups and organizations concerned with the adjudication and discharge of veterans affairs and,
- ★ Serve as an advocate for veterans affairs

The Council will strive to create an awareness of veteran issues within DOE-RL by executing this mission in an enthusiastic and professional manner with the intent to promptly resolve issues of critical interest to DOE-RL veterans. The Council will implement this mission within two broad areas of interest:

- ★ Those activities associated with administering the provisions of disabled veterans affirmative action programs, as required by federal law, and
- ★ Activities determined by the council to be necessary in the fulfillment of its general mission of assistance, information and guidance related to veteran affairs.

Major categories and objectives to be broached by these 'areas of interest' include:

- ★ Hiring, placement and advancement of disabled veterans
- ★ Veterans educational guidance
- ★ Veterans training for job applications, developmental, merit and competitive promotional opportunities
- ★ To provide veterans anti-discrimination and reprisal information
- ★ Bridging of site veterans programs to external organization, e.g., Office of Personnel Management Veterans Affairs, etc.
- ★ Medical accommodation for job-related activities
- ★ To serve as a center of information for DOE-RL management and veterans regarding veterans entitlements, institutional barriers to employment of disabled veterans, work and leave accommodation, etc

The council may also participate in sundry veteran activities as determined appropriate by Council management, e.g., official days of observance, special activities, etc.





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Disabled Veterans Affirmative Action Program Accomplishment Report

October 1, 1996 - September 30, 1997

Introduction

The Richland Operations (RL) supports a policy that ensures disabled veterans are given equal employment opportunity through implementation of a local Disabled Veterans Affirmative Action Program (DVAAP) plan. During Fiscal Year (FY) 1997, DOE-RL was faced with the impacts of the Departmental Reduction-In-Force (RIF). Although DOE-RL went through the RIF exercise, no employees, including disabled veterans received actual notices; the attrition of disabled veterans during FY 1997 emanated from buyouts and early retirements.

DVAAP Objectives

The main objectives of the DVAAP are the following: 1) assess the employment status of disabled veterans (with emphasis on those veterans who are 30 percent or more disabled) within DOE-RL; (2) promote efforts that will assure that disabled veterans are included in ongoing recruiting efforts; (3) promote efforts that will assure that disabled veterans, including Vietnam Era veterans, are afforded an equal opportunity to compete for merit promotions, awards, and training opportunities; and (4) maintain ongoing evaluation systems capable of determining program status and direction through assessment of internal data collection and analysis.

Recruitment

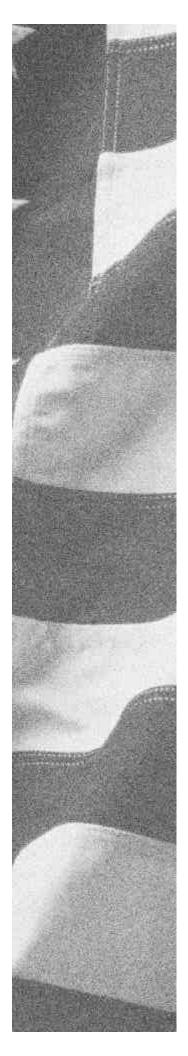
Downsizing throughout the Department of Energy provided only minimal employment opportunities at DOE-RL during FY 1997. Those opportunities occurred in highly skilled, technical, excepted service positions. These vacancies did not result in any disabled veterans applying for consideration.

Innovative Recruitment Methods/Sources

The following recruitment and employment activities were accomplished under the FY 1997 DVAAP:

- ★ The EEO/Diversity Office and HRM Staffing Specialists met and established policies to assure that disabled veterans were considered in filling all DOE-RL vacancies and that all vacancy announcements specifically encouraged veterans and disabled veterans to apply.
- ★ Managers and team leaders were provided technical support by the Office of Human Resources Management in the selective placement of disabled veterans. The technical support consisted of appropriate use of special hiring





- authorities, job and work environment accommodations (i.e., elevators, doors, cafeteria access, etc.).
- ★ All best qualified applicants were reviewed and screened by the Selective Placement Officer to ensure that all potential employees, including disabled veterans were given fair and unbiased consideration for positions prior to selection.
- ★ The Selective Placement Officer is in the process of establishing an DOE-RL Veteran's Council, which will include a disabled veterans subcommittee. This group will review and comment on annual DVAAP's and assist the Selective Placement Officer in assuring that disabled veterans are receiving fair and equal consideration for current internal and external job openings, career development opportunities, and specific training needs.
- ★ HRM continues to upgrade DOE-RL's Home Page by providing disabled veterans information on upcoming veteran commemoration activities which are identified on the Hanford Community Diversity Council Home Page. In addition, disabled veterans throughout the country can easily access current vacancy announcements, benefits information, EEO and diversity programs, etc., via DOE-RL's website: www.hanford.gov/doe/hrm/doehrm.htm.
- ★ For the fourth straight year, DOE-RL placed an ad in the veteran periodical, <u>Veterans Outlook</u>. This magazine is distributed nationally to veteran centers throughout the country. Many of the magazines's subscribers are disabled veterans.
- ★ Established a Hanford site-wide Veteran's Council which is comprised of DOE, Hanford contractors and subcontractors, enterprise companies, and community organizations to coordinate annual veteran commemorative events. Expanding beyond the Hanford site, DOE-RL, the Hanford contractors, sub-contractors, enterprise companies and the community at large, are planning a first annual, community-wide celebration and recognition of veterans throughout the Tri-Cities.

Disabled Veterans Affirmative Action Program Accomplishment Report

October 1, 1997 - September 30, 1998

Introduction

During Fiscal Year 1998, the Richland Operations Office (RL) conducted limited hiring. Fiscal Year 1998 saw the first disabled veteran hired in three years. Ultimately only two were hired. Only one disabled veteran was promoted during this period. The special hiring authorities also remain unused. The Richland Operations (RL) Office subsequently established a Veterans Advisory Council to assist in implementing the local Disabled Veterans Affirmative Action Program (DVAAP) plan at DOE-RL and to provide advice and assistance in other veterans issues within DOE-RL. Despite a short time since it's inception, the Council has made significant accomplishments.

DVAAP Objectives

The main objectives of the DVAAP are the following: 1) assess the employment status of disabled veterans (with emphasis on those veterans who are 30 percent or more disabled) within DOE-RL; (2) promote employment/promotion opportunities for disabled veterans with a focus on GS-13-15 positions; (3) promote efforts that will assure that disabled veterans are included in ongoing recruiting efforts; (4) promote efforts that will assure that disabled veterans, including Vietnam Era veterans, are afforded an equal opportunity to compete for merit promotions, awards, and training opportunities; and (5) maintain ongoing evaluation systems capable of determining program status and direction through assessment of internal data collection and analysis.

Veterans Employment	(as of 9/30/98)	(as of 9/30/97)
5-Point Veterans	99	100
10-Point Veterans (other)	1	1
10-Point Veterans (<30% compensate	ory) 15	17
10-Point Veterans (30%+ compensate	ory) 6	4
Total Disabled Veterans	22	22
Total DOE-RL Employees	512	529

Recruitment

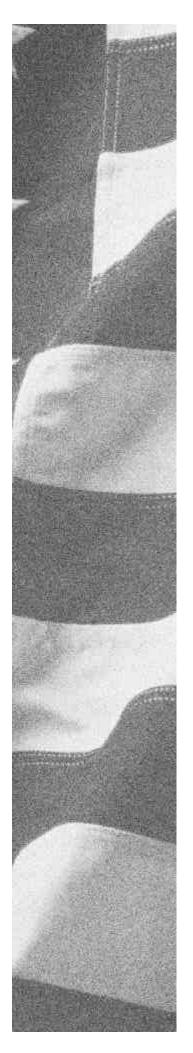
	Total	Disabled Vet	Total	Disabled Vet
	Hires	Hires	Promotions	Promotions
FY 1998	34	2	30	1

Accomplishments For FY 1998

The following activities were accomplished under the FY 1998 DVAAP:

- ★ The DOE-RL manager established an DOE-RL Veterans Advisory Council to assist in implementing the local Disabled Veterans Affirmative Action Program (DVAAP) plan. The Council assists the Selective Placement Officer in assuring that disabled veterans are receiving fair and equal consideration for current internal and external job openings, career development opportunities, and specific training needs.
- ★ More internal veterans are applying on internal announcements.
- ★ The Council provides an advocacy group for DOE-RL personnel who are active duty reservists.
- ★ The Chairman of the Veterans Advisory Council attended the National Disabled American Veterans Annual Conference in Las Vegas. This is the first time that DOE-RL has sent a representative to a national conference emphasizing veterans program concerns and issues.
- ★ The Veterans Advisory Council established it's own Web Page on DOE-RL's HRM Home Page, providing veterans and disabled veterans pertinent





- information regarding Federal employment benefits and the local Disabled Veterans Affirmative Action Program (DVAAP) plan.
- The DOE-RL Veterans Advisory Council participated for the first time with the Hanford site-wide Veterans Council, which is comprised of Hanford contractors and subcontractors, enterprise companies, and community veteran's organizations to coordinate annual veteran's commemorative events.
- ★ The DOE-RL Veterans Advisory Council has worked to establish win-win relationships with community and regional veteran's organizations.
- ★ The DOE-RL Veterans Advisory Council established the first annual Veterans Honor Roll to permit Hanford employees to commemorate friends and family whom are veterans.
- ★ Members of the DOE-RL Veterans Advisory Council participated in the Stevens Middle School's (Pasco, WA) annual Veterans Day Recognition Program.
- ★ The DOE-RL Veterans Council conducted the first survey of DOE-RL veterans and disabled veterans for use in establishing the FY 1999 Disabled Veterans Affirmative Action Program Plan and for planning Council activities for FY 1999.
- ★ The DOE-RL Human Resources office has provided significant resources to the DOE-RL Veterans Advisory Council, consisting of budget resources, staff time and web site resources for the Council on the HRM Home Page.
- ★ The DOE-RL Veterans Advisory Council developed and completed a military service banner that is to be used at all DOE-RL veterans events.
- ★ RL Human Resources has placed a standard statement on their vacancy announcements encouraging veterans to apply.

Military Reservist Benefits

Military Leave

Military Leave is absence form duty in the employee's civilian position without loss of pay to perform military duty. Permanent or temporary indefinite full-time government employees in the National Guard of the reserve are granted military leave for performance of active duty or active duty of training. Employees are entitled to military leave at the rate of 15 days per fiscal years. They get their regular civilian pay plus military pay on days of military leave. Nonworkdays (e.g., weekdends) falling within a period of absence on military duty are chargeable as military leave. This requirement cannot be circumvented by taking annual leave before or after the nonworkdays. Any unused days are carried forward to the next fiscal year, not to exceed 30 days during any one year. Part-time employees receive military leave on a prorated basis determined by their scheduled tour of duty. Permanent or temporary indefinite federal employees, when called to duty as Guard members or reservist for purposes related to public safety, are also entitled to leave not to exceed an additional 22 workdays in any calendar year, with military pay for any portion of the 22 days so used being offset against civilian pay for the same period. employees may choose to use annual leave instead of military leave for any of the 22 work days, and no set off against civilian pay will be made.

Absence for a period of training or active duty in excess of the maximun 15-day period will be charged tot he appropriate leave account (annual, compensatory, or leave without pay).

The application for military leave shall be supported by the order from the military service. A properly executed certificate of attendance shall also be submitted each employee when returning.

Cold War Certificate

On April 5, 1999 qualifying former and current service members and DoD civilians can apply for a certificate honoring them for their parts in winning the Cold War. If you qualify, here is how you get your certificate.

*TO APPLY VIA INTERNET: Go to http://coldwar.army.mil.

*TO APPLY VIA EMAIL: Contact: cwrs@Fairfax-emh1.army.mil.

TO APPLY BY FAX: Call: (703) 275-6749.

TO APPLY BY MAIL: Send to: Cold War Recognition

4035 Ridge Top Road, Suite 400

Fairfax, VA 22030

*Applicants should be aware they must use fax or mail to submit supporting documents.

ELIGIBILITY CRITERIA: Persons are eligible for the recognition certificate if they have military or civilian service with the War, Navy or Defense departments between Sept. 2, 1945, and Dec. 26, 1991.

HOW TO PROVE MILITARY ELIGIBILITY: Military personnel can use any of the following documents as proof of service: DD Form 214 (Certificate of Release/Discharge from Active Duty); WD AGO Form 53-55 (War Department Separation Document); or Oath of Office -- Military Personnel or Letter of Appointment. Army officials caution applicants not to send original documents because they cannot be returned.

HOW TO OBTAIN MILITARY ELIGIBILITY CERTIFICATES:

Write to: National Personnel Records Center

(Military Personnel Records)

9700 Page Ave.

St. Louis, MO 63132-5100.

HOW TO PROVE CIVILIAN ELIGIBILITY: Qualifying civilian service can be proved with a Standard Form 50 (Notification of Personnel Action); Standard Form 2809 (Health Benefit Registration Form); an award certificate with employee's name, name of service or agency, and dates; or retirement forms with the employee's name, service or agency and dates.





HOW TO OBTAIN CIVILIAN ELIGIBILITY CERTIFICATES: Federal civilian personnel may obtain employment verification or a copy of their records by writing to:

U.S. Office of Personnel Management Employee Service and Record Center P.O. Box 45 Boyers, PA 16017-0045.

QUESTION? The Total Army Personnel Command is the executive agent for the recognition project. A telephone help line will become active April 5, 1999 at (703) 275-6279.

Veterans Benefits For Federal Employees

Veterans who are Federal government employees receive a number of employment benefits. Detailed information can be found on the Office of Personnel Management's Home Page on the INTERNET at:

http://www.opm.gov/veterans/html/vetguide.htm

New Veterans Preference

The Defense Authorization Act of Fiscal Year 1998 (Public Law 105-85) extends veterans' preference to Gulf War veterans as well as to recipients of the Armed Forces Expeditionary Medal (AFEM) for service in Operation Joint Endeavor or Operation Joint Guard in the Republic of Bosnia and Herzegovina and other areas in that region.

Veterans Employment Opportunities Act of 1998

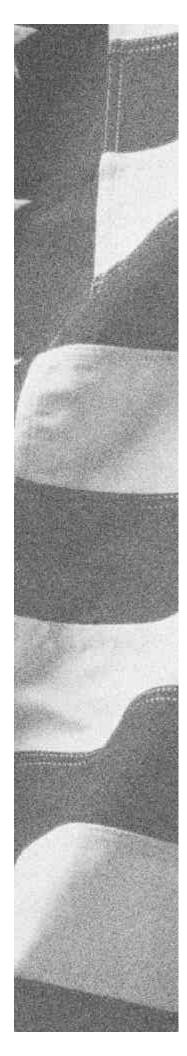
The President signed into law the <u>Veterans Employment Opportunities Act of 1998</u> on October 31, I998 (Public Law 105-339). The staffing provisions of the new law will be codified in section 3304 of title 5, United States Code.

The President signed into law the Veterans Employment Opportunities Act of 1998 on October 31, 1998, (Public Law 105-339.) The staffing provisions of the new law will be codified in section 3304 of title 5, United States Code.

Public Law 105-339:

- ★ Allows preference eligibles or veterans who are honorably discharged from the armed forces after 3 or more years of active service to compete for vacant positions, if the hiring agency is accepting applications from individuals outside its own workforce under merit promotion procedures. All merit promotion announcements open to applicants outside the hiring agency's workforce are required to indicate that these veterans and preference eligibles may apply.
- ★ Requires OPM to create a special appointing authority to permit the appointment of these individuals if they are selected.
- ★ Establishes a new redress system for veterans, modeled after the one in the Uniformed Services Employment and Reemployment Rights Act of 1994 (see Part 353 of OPM's regulations).
- ★ Makes it a Prohibited Personnel Practice to knowingly take or fail to take a personnel action if that action or failure to act would violate a statutory or regulatory veterans' preference requirement.
- ★ Expands certain provisions of titles 31 and 38 relating to employment of veterans by Federal contractors.
- ★ Requires FAA to apply veterans' preference in reductions in force, as it is already required to do in hiring.





★ Extends veterans' preference to certain White House and legislative and judicial branch positions.

VetGuide explains the special rights and privileges that veterans enjoy in Federal civil service employment. The guide conveniently summarizes in one place material from many laws and regulations that affect the employment of veterans. The guide helps Federal personnel specialists ensure that veterans receive the advantages they have earned.

The Office of Personnel Management (OPM) administers entitlement to veterans' *preference* in employment under title 5, United States Code, and oversees other statutory employment requirements in titles 5 and 38. (Title 38 also governs veterans' entitlement to *benefits* administered by the Department of Veterans Affairs (VA).)

VetsInfo Guide, a companion to the *VetGuide*, explains how the Federal employment system works and how veteran's preference and the special appointing authorities for veterans operate within the system.

The Federal Government has a long and outstanding record of employing veterans. Veterans hold a far higher percentage of jobs in the Government than they do in private industry. In large part, this is due to laws providing veterans' preference and special appointing authorities for veterans, as well as the fact that agencies recognize that hiring veterans is just good business. The purpose of **VetsInfo Guide** is to explain briefly how the Federal employment system works and how veterans' preference and the special appointing authorities operate within that system. The handbook was designed to help veterans understand the entitlements they have earned.

Affirmative Action For Certain Veterans Under Title 38

Section 4214 of title 38, United States Code, calls upon agencies to establish a separate affirmative action program for disabled veterans as part of agency efforts to hire, place, and advance persons with disabilities under the Rehabilitation Act of 1973. Agencies are also urged to "promote the maximum of employment and job advancement opportunities" for those veterans eligible for noncompetitive appointment under the above special authorities.

This section requires agencies to:

- ★ provide placement consideration under special noncompetitive hiring authorities for VRA and 30 percent or more disabled veterans;
- ★ ensure that all veterans are considered for employment and advancement under merit system rules; and
- ★ establish an affirmative action plan for the hiring, placement, and advancement of disabled veterans.

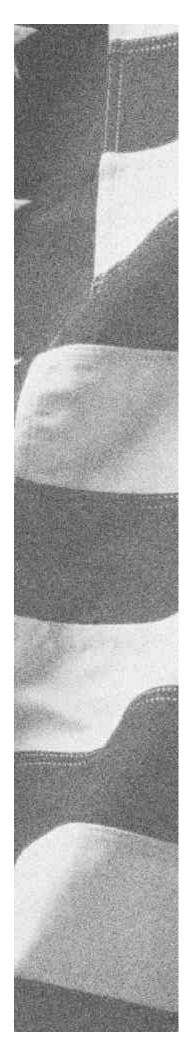
Veterans' Complaints

Veterans who believe that they have not been properly accorded their rights have several different avenues of complaint, depending upon the nature of the complaint and the individual's veteran status:

- ★ The Veterans Employment Opportunities Act of 1998 allows preference eligibles to complain to the Department of Labor's Veterans' Employment and Training Service (VETS) when the person believes an agency has violated his or her rights under any statute or regulation relating to veterans' preference.
- ★ For more detailed information please visit the U.S. Department of Labor's Home Page at http://www.dol.gov/dol/vets/
- ★ Under a separate Memorandum of Understanding (MOU) between OPM and the Department of Labor, eligible veterans seeking employment who believe that an agency has not properly accorded them their veterans' preference, failed to list jobs with State employment service offices as required by law, or failed to provide special placement consideration noted above, may file a complaint with the local Department of Labor VETS representative (located at State employment service offices). To be eligible to file a complaint under the MOU a veteran must:
 - ★ have served on active duty for more than 180 days and have other than a dishonorable discharge;
 - ★ have a service-connected disability; or
 - ★ if a member of a Reserve component, have been ordered to active duty under sections 12301 (a), (d), or (g) of title 10, United States Code, or served on active duty during a period of war, or received a campaign badge or expeditionary medal (e.g., the Southwest Asia Service Medal).
- ★ The Uniformed Services Employment and Reemployment Rights Act of 1994 (USERRA) prohibits discrimination in employment, retention, promotion, or any benefit of employment on the basis of a person's service in the uniformed services. Compalints under this law should also be filed with the local Department of Labor VETS representative (located at State employment service offices).
- ★ Since a willful violation of a provision of law or regulation pertaining to veterans' preference is a Prohibited Personnel Practice, a **preference eligible** who believes his or her veterans' preference rights have been violated may file a complaint with the Office of the Special Counsel in Washington, DC, which adjudicates violations of Prohibited Personnel Practices.
- ★ A disabled veteran who believes he or she has been discriminated against in employment because of his or her disability may file a handicapped discrimination complaint with the offending agency under regulations administered by the Equal Employment Opportunity Commission.
- ★ Finally, since OPM is committed to ensuring that agencies carry out their responsibilities to veterans, **any veteran** with a legitimate complaint may also contact any OPM Service Center or OPM's Office of Merit Systems Oversight and Effectiveness (OMSOE) at 1900 E Street, N.W., Washington DC 20415 or call OMSOE at 202-606-1575.

Because there is considerable overlap in where and on what basis a complaint may be filed, a veteran should carefully consider his or her options before filing. Generally speaking, complaints on the same issue may not be filed with more than one party.





U.S. Office Of Special Counsel

For further information, please visit the OSC Home Page at http://www.osc.gov/

The U.S. Office of Special Counsel (OSC) is an independent federal investigative and prosecutorial agency. Our primary mission is to safeguard the merit system by protecting federal employees and applicants from prohibited personnel practices, especially reprisal for whistleblowing. OSC also serves as a safe and secure channel for federal workers who wish to disclose violations of laws, gross mismanagement or waste of funds, abuse of authority, and a specific danger to the public health and safety. In addition, OSC enforces and provides advisory opinions regarding the Hatch Act, and protects the rights of federal employee military veterans and reservists under the Uniformed Services Employment and Reemployment Rights Act of 1994.

Information about all of OSC's functions, including how to file a complaint, make a protected disclosure, or receive a Hatch Act advisory opinion, can be located within this site. We hope that you will find our site useful and informative, and we invite your comments and suggestions.

Useful Internet Web Sites for Veterans

Walla Walla VA Medical Center (Jonathan M. Wainwright)

Spokane VA Medical Center

VA Facilities in Washington

Military, Veterans & Patriotic Service Organizations of America

U.S. Department of Veterans Affairs

Data on Veterans

U.S. Department of Veterans Affairs
– WWW Links

Disabled American Veterans

Washington State Department of Veterans Affairs

Congressman John P. Murtha Veterans Page

The American Legion National Headquarters

Office of Personnel Management

- Veterans Information

U.S. Department of Veterans Affairs

- Facilities

U.S. Department of LaborVeterans Employmentand Services Training

Veterans of Foreign Wars (VFW)

Veterans National Archives

http://www.va.gov/station/687.htm

http://www.va.gov/station/668.htm

http://www.va.gov/station/wa.htm

http://www.mvpsoa.org/

http://www.va.gov/

http://www.va.gov/vetstats/index.htm

http://www.va.gov/bookmark/index.htm

http://www.dav.org/

http://www.wa.gov.dva/

http://house.gov/murtha/veterans.htm

http://legion.org/index.htm

http://opm.gov/veterans/index.htm

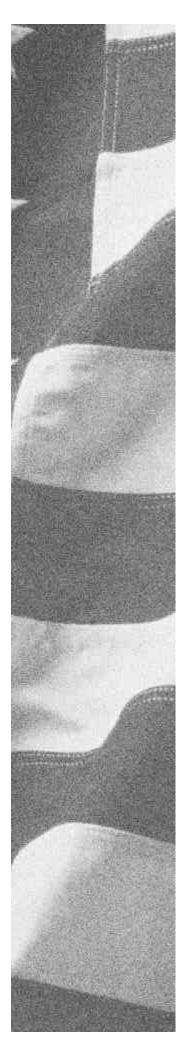
http://www.va.gov/facilities.htm

http://www.dol.gov/dol/vets/

http://www.vfw.org/home/html

http://www.vets.org





Veterans Health Care

Veterans and their families have raised questions about new eligibility and enrollment rules for VA health care. Specifically, misinformation has led some veterans to wonder whether they will lose their eligibility for VA health-care services if they are not enrolled at VA by October 1, 1998. The answer is NO, they will not lose their eligibility, but in most cases, they do need to apply for enrollment by contacting their nearest VA medical center.

VA health-care eligibility reform was authorized by Congress and signed into law by the President in October 1996. The new law required VA to manage veterans' access to VA care by using a system of enrollment priorities. There are seven enrollment priority groups, and VA will enroll veterans from as many of the groups as possible.

Veterans can apply for enrollment AT ANY TIME that they come to a VA medical facility for care, even AFTER the trial enrollment period, which ends on October 1, 1998.

For details about the seven enrollment priority groups, and enrollment in general, please refer to the VA home page subject, "Benefits" and under the section "Benefits in Detail," go to the link "Eligibility Reform Page." (http://www.va.gov/health/elig)

VA will automatically process an application for any veteran who has received VA health care since October 1996. To receive information about individual eligibility, a veteran should contact the nearest VA medical center. Its address and telephone number are listed on our home page under "Facilities" on the VA home page. (http://www.va.gov/facilities.htm)

VA News Releases:

VA to Enroll All Veterans Under New Health Plan September 22, 1998

VA Clarifies Rules For Health-Care Enrollment March 11, 1998

For other questions and e-mail contacts, go to the bottom of the VA home page and click on the icon "Putting Customers First" to go to the "1-Stop Customer Service" page. (http://www.va.gov/customer/consumer.htm)

In October 1996, Congress passed Public Law 104-262, the Veterans' Health Care Eligibility Reform Act of 1996. This legislation paved the way for the creation of a Uniform Benefits Package-a standard enhanced health benefits plan available to all enrolled veterans. The Law also simplified the process by which veterans can receive the services.

Public Law 104-262 was enacted to simplify the rules for providing health care to veterans and to introduce improvements in the quality and timeliness of the care you receive. Like other standard health care plans, the Uniform Benefits Package emphasizes preventive and primary care, offering a full range of outpatient and inpatient services.

VA has also placed a priority on improved veteran satisfaction. Our goal is to ensure the quality of care and service you receive is consistently excellent, in every location, in every program.

Under the new Uniform Benefits Package, VA offers you, the veteran, a comprehensive health care plan that provides the care you need, when you need it.

We've begun by making it easier for you to get the health care you need. Already, we've added more than 600 new locations of care to the VA health care systembringing the total to 1,100 nationwide. You select the primary care location that's most convenient for you.

To receive health care under the new program, most veterans must first be enrolled. You can apply for enrollment at any VA health care facility or veterans' benefit office at any time, in any year.

You can submit a completed form in person or by mail. Please be sure to sign your application form, otherwise it cannot be processed for enrollment. Application forms may be obtained by visiting, calling or writing any VA health care facility, veterans' benefit office, or call toll-free

1-877-222-VETS (1-877-222-8387)

or access information on the Internet at www.va.gov/health/elig

You are not required to apply for enrollment if you fall into one of the following categories:

- ★ VA has rated you with a service-connected disability of 50% or more.
- ★ Less than one year has passed since you were discharged from military service for a disability that the military determined was incurred or aggravated in the line of duty, but that VA has not yet rated.
- ★ You are seeking care from VA only for a service-connected disability.

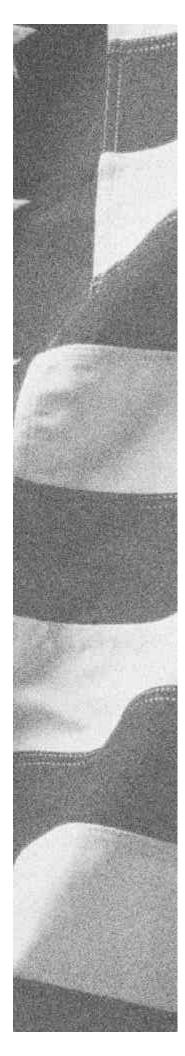
Even if you fall into one of these categories, VA encourages you to enroll. Your enrollment will help VA better plan its delivery of quality care to all veterans. This will allow us to meet your health care needs more effectively in the future, and will also assist us in providing you with better preventive and primary health care.

Enrollment means you are eligible for a comprehensive Uniform Benefits Package of outpatient and inpatient services that include:

Preventive services, including immunizations, screening tests, and health education and training classes

- ★ Primary health care
- ★ Diagnosis and treatment
- ★ Surgery, including outpatient surgery
- ★ Mental health and substance abuse treatment
- ★ Home health care
- ★ Respite, hospice care and palliative care
- ★ Urgent and limited emergency care services in VA facilities





★ Drugs and pharmaceuticals

Hearing aids and eyeglasses generally require a service-connected disability rating of 10% or more. They are usually not provided to nonservice-connected veterans for generally occurring hearing or vision loss. Additional information is available at your local VA health care facility.

If you are an enrolled veteran who requires care, the health care services you need can now be provided in the clinical setting that is most appropriate for you.

This means that VA offers you primary care that is readily accessible and integrated health care services that address most health care needs. We also offer programs to promote good health and prevent illness.

Some health care services that will not normally be covered by the Uniform Benefits Package include abortion, membership in health clubs or spas for rehabilitation, special private duty nursing and gender alteration.

Drugs and medical devices not approved by the Food and Drug Administration are not covered, except under special circumstances.

If you are an enrolled veteran, you may be eligible for some services that are not part of the Uniform Benefits Package. These services were not changed by the Veterans' Health Care Eligibility Reform Act of 1996 -- you must still qualify for them on a case-by-case basis and special restrictions apply to each. The services include:

- ★ Limited nursing home care
- ★ Limited domiciliary care
- ★ Limited non-VA hospitalization or health care services for veterans with special eligibility
- ★ Limited dental care
- ★ Readjustment counseling
- ★ Adult day health care
- ★ Homeless programs
- ★ Sexual trauma counseling

VA encourages you to retain any current health care coverage you may already have. Veterans with private health insurance or with federally funded insurance [Department of Defense (DOD), Medicare or Medicaid] may choose to use these sources of health care coverage as a supplement to their VA coverage. It is important to remember that VA health care depends primarily on congressional appropriations. Enrolled veterans do not pay premiums.

★ Once you are enrolled, you may select a "preferred facility" for receiving primary care.

A preferred facility is any VA location -of care for example, a VA Medical Center or Community-Based Outpatient Clinic-that you identify as the facility at which you wish your primary care to be delivered.

If for any reason a selected facility is unable to provide the health care needed by an enrolled veteran, that facility will make arrangements for referral to another VA facility-or with one of VA's private sector affiliates-to provide the required care.

- ★ Whether you need outpatient treatment, hospital care, or home based health care services, VA is committed to providing the level of care required in the setting best suited to addressing your health care needs. Between 1997 and 1998 alone, more than 600 locations of care were added to the list of available facilities, bringing our total number to 1,100 nationwide.
- ★ You may choose to use another source of health care coverage for example, private insurance, DoD, Medicare, Medicaid-without affecting your VA enrollment status. You can use your VA health care benefits as either your primary source of health care or as a supplement to your existing health care coverage.
- ★ Enrollment gives you access to a uniform level of care anywhere in the country's largest integrated health care system. There are 1,100 VA facilities at which you may receive care without re-applying or re-registering.

For the first time, veterans get a comprehensive health care package that is completely portable across the entire VA system. This means that when you travel or spend a portion of each year in a different location, care is always close by, and always at the level you need.

★ Veterans can apply for enrollment at any VA health care facility or veterans' benefit office at any time, in any year.

After you have answered a few questions, VA staff will assign you to an initial priority group. Your application will be processed and VA will send you a letter concerning your enrollment.

If you are a new VA patient, your application for enrollment will be generated automatically as part of your patient registration process the first time you visit a VA health care facility.

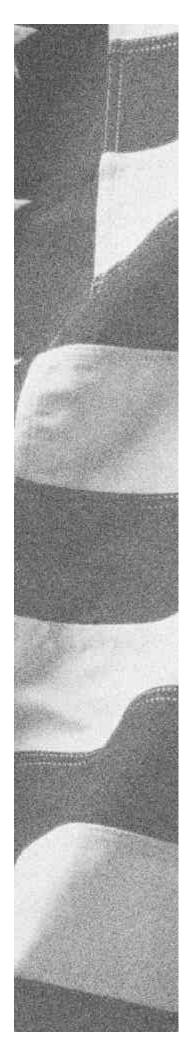
If you are currently receiving care or have received care from VA at any time during the last year, your application for enrollment may have been automatically processed. You may want to check with your local VA health care facility if you are uncertain of your enrollment status.

★ VA Form 10-10 EZ is a one-page application form, front and back. It replaces an extensive multi-page application form.

With the introduction of the VA Form 10-10 EZ, application time has been reduced from more than three hours to less than 15 minutes for most veterans.

★ Once enrolled, most veterans remain enrolled from year to year without further action on their part. However, certain veterans are required to provide income information to determine their priority level. These veterans will be mailed a VA Form 10-10 EZ, for completion, on an annual basis for re-enrollment. You may choose not to be re-enrolled, or changes in VA funding may reduce the number of priority groups VA can enroll in a given fiscal year. Any veteran who is affected will be notified in writing.





- ★ Once you are enrolled at the VA health care facility of your choice, you may receive care at *any* VA location of care-without repeating the application process during the enrollment period.
- ★ Enrollment in the VA health care system allows the veteran to receive comprehensive health care services. Comprehensive health care services provide you with the care medically indicated, when and where you need it.

This approach keeps VA in the mainstream of current health care practice, where the emphasis is on preventive and primary care.

Seven Priority groups have been established to help ensure that VA resources are allocated to veterans with the highest priority for VA care.

Priority level funding may change from year to year, depending on congressional appropriations. If VA cannot renew your enrollment for the following year, you will be notified 60 days before your current enrollment period expires.

Priority Group 1

★ Veterans with service-connected disabilities rated 50% or more

Priority Group 2

★ Veterans with service-connected disabilities rated 30% or 40% disabling

Priority Group 3

- ★ Veterans who are former POWs
- ★ Veterans with service-connected disabilities rated 10% or 20% disabling
- ★ Veterans discharged from active duty for a disability incurred or aggravated in the line of duty
- ★ Veterans awarded special eligibility classification under 38 U.S.C., Section 1151, "benefits for individuals disabled by treatment or vocational rehabilitation"

Priority Group 4

- ★ Veterans who are receiving aid and attendance or household benefits
- ★ Veterans who have been determined by the VA to be catastrophically disabled

Priority Group 5

★ Nonservice-connected veterans and service-connected veterans rated 0% noncompensable disabled, whose income and net worth are below the established dollar thresholds.

Priority Group 6

- ★ All other eligible veterans who are not required to make co-payments for their care, including:
 - ★ World War Land Mexican Border War veterans.

- ★ Veterans receiving care solely for disorders associated with exposure to a toxic substance, radiation, or for disorders associated with service in the Persian
- ★ Compensable 0% service-connected veterans

Priority Group 7

- ★ Nonservice-connected veterans and 0% noncompensable service-connected veterans with income and net worth above the established dollar thresholds and who agree to pay snecified co-payrnents
- ★ A veteran may apply for enrollment at any VA health care facility or veterans' benefit office at any time, in any year. There is no time limit regarding application for enrollment.
- ★ Most veterans must be enrolled to receive VA health care.
- ★ Once enrolled, most veterans will remain enrolled from year to year without further action on their part. However, certain veterans are required to provide income information to determine their priority level. These veterans will be mailed a VA Form 10-10 EZ, for completion, on an annual basis for reenrollment.
- ★ Veterans may choose not to be re-enrolled, or changes in VA funding may reduce the number of priority groups VA can enroll in a given fiscal year. Any veteran who is affected will be notified in writing.
- ★ Should you have any changes in address, preferred facility, or other status information, you simply need to notify the VA location that has provided the care, the nearest VA health care facility, or dial the toll-free number 1-877-222-VETS.
- ★ For the first time, an enrolled veteran can receive a comprehensive health care package that is completely portable across the entire VA health care system.
- ★ Enrollment levels are based on seven priority groups established by Congress.
- ★ Comprehensive care includes medically indicated outpatient and inpatient services.
- ★ Domiciliary care, nursing home care and dental care are not part of the Uniform Benefits Package, although some enrolled veterans may be eligible for these programs under other VA authorities.
- ★ There is a new emphasis on preventive and primary care.
- ★ Medications are covered by the program as long as they have been prescribed by a physician employed by or under contract with VA. Some veterans will be required to make a co-payment for prescriptions.
- ★ Veterans are encouraged to retain any existing health care coverage they may already have.
- ★ Veterans may choose their preferred facility for receiving preventive and primary care.





For more information on the Uniform Benefits Package, priority groups or the application process, call toll-free

1-877-222-VETS (1-877-222-8387)

or access information on the Internet at

www.va.gov/health/elig

Nothwest Veterans Facilities Washington

Veterans Health Administration Outpatient Clinic

Tri-Cities: <u>Tri-Cities Clinic</u> Yakima: <u>Yakima Clinic</u>

VA Medical Center

Seattle: VA Puget Sound Health Care System

Spokane: Spokane VA Medical Center

Walla Walla: Walla Walla VA Medical Center

Vet Center

Seattle: <u>Seattle Vet Center</u> Spokane: <u>Spokane Vet Center</u> Tacoma: Tacoma Vet Center

Veterans Benefits Administration Regional Office

Seattle: Seattle Regional Office

Oregon

Veterans Health Administration Domiciliary

White City: White City VA Domiciliary

Outpatient Clinic

Bandon: <u>Bandon Clinic</u> Eugene: <u>Eugene Clinic</u> Portland: Portland Clinic

VA Medical Center

Portland: <u>Portland VA Medical Center</u> Roseburg: <u>Roseburg VA Medical Center</u>

Vet Center

Eugene: Eugene Vet Center

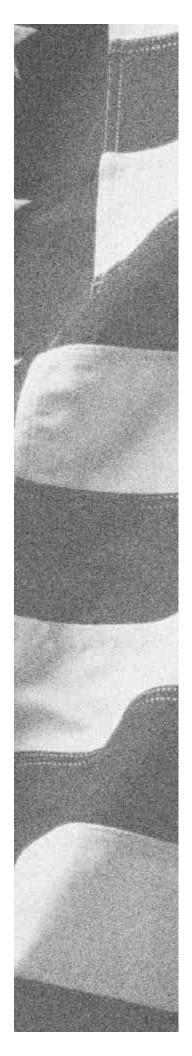
Grants Pass: Grants Pass Vet Center

Portland: <u>Portland Vet Center</u> Salem: <u>Salem Vet Center</u>

VISN

Portland: VISN 20: Northwest Network





Veterans Benefits Administration Regional Office

Portland: Portland Regional Office

National Cemetery System

National Cemetery

Eagle Point: <u>Eagle Point National Cemetery</u>
Portland: <u>Williamette National Cemetery</u>
Roseburg: <u>Roseburg National Cemetery</u>

Idaho

Veterans Health Administration

Outpatient Clinic

Pocatello: Pocatello Clinic

VA Medical Center

Boise: Boise VA Medical Center

Vet Center

Boise: Boise Vet Center

Pocatello: Pocatello Vet Center

Veterans Benefits Administration Regional Office

Boise: Boise Regional Office

State Veterans Resources

Washington State Department of Veterans Affairs

The Washington State Department of Veterans Affairs was created to assist veterans in obtaining services. It is not considered as structured as some states. However, there is a representative in each county and a service agent for most veterans organizations. However, they rely on various veterans organizations.

Our Mission

We are a full-service state agency that assists Washington's 670,000 veterans and their over one million family members. As an advocate for veterans, we aggressively pursue all federal and state benefits and entitlements on their behalf. We are committed to serving veterans and family members by:

★ Advocating the preservation and enhancement of their rights and entitlements

- ★ Creating an environment that respects individual dignity and worth
- ★ Providing assistance in achieving a quality life
- ★ Service Overview

Veteran Services

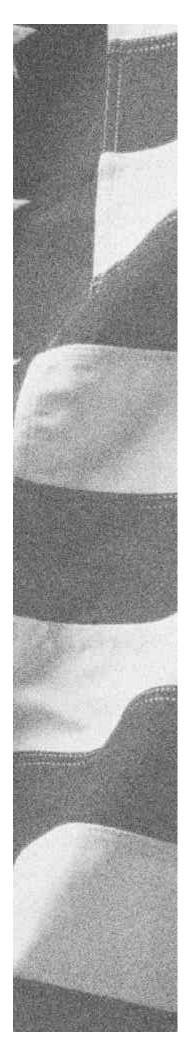
Our agency operates 12 statewide <u>Veterans Service Offices</u> through our Veterans Services Division which are staffed with qualified benefits specialists to assist veterans and family members in accessing benefits to which they may be entitled.

WDVA Veteran Service Offices				
Location	Organization	Service Officer	Address	Phone
Aberdeen	WDVA	Fred Kogin	511 W. Heron St, Aberdeen WA 98520	360-533-9283
American Lake	The American Legion	Jim Guyton	VAMC American Lake Bldg. T-100 Tacoma Wa 98493	253-582-3664
American Lake	The American Legion	Allan Miller	VAMC American Lake Bldg. T-100 Tacoma Wa 98493	253-582-3664
American Lake	The American Legion	Jane Adamson	VAMC American Lake Bldg. T-100 Tacoma Wa 98493	253-582-3664
Bellingham	The American Legion	Sharon Williams	1333 Lincoln St, Suite 1 Bellingham, WA 98226	360-676-2078
Bellingham	The American Legion	Beth Forcier	1333 Lincoln St, Suite 1 Bellingham, WA 98226	360-676-2075
Bremerton	WDVA	Lena Swanson	4841 Auto Center Way #103, Bremerton WA 98312	360-478-4565
Bremerton	WDVA	Lynda Reese	4841 Auto Center Way #103, Bremerton WA 98312	360-478-4565
Bremerton	WDVA	Steve Tate	4841 Auto Center Way #103, Bremerton WA 98312	360-478-4565
Bremerton	WDVA	Willie Slusarski	4841 Auto Center Way #103, Bremerton WA 98312	360-478-4565
Everett	Veterans of Foreign Wars	Connie Tollefson	Medical/Dental Bldg., Ste. 415, 2722 Colby Ave. Everett, WA 98201	425-339-1974
Everett	Veterans of Foreign Wars	Barbara Charron	Medical/Dental Bldg., Ste. 415, 2722 Colby Ave. Everett, WA 98201	425-339-1974
Everett	Veterans of Foreign Wars	Rene Taculad	Medical/Dental Bldg., Ste. 415, 2722 Colby Ave. Everett, WA 98201	425-339-1973



	W	DVA Vetera	n Service Offices	
Location	Organization	Service Officer	Address	Phone
Olympia	WDVA	WDVA	1011 S. Plum St, Olympia WA 98504- 1150	1-800-562-230
Olympia	WDVA	Lynn Rodriquez	1011 S. Plum St, Olympia WA 98504- 1150	360-753-5586
Olympia	WDVA	Alex Deluao	1011 S. Plum St, Olympia WA 98504- 1150	360-753-5586
Seattle	Veterans of Foreign Wars	Vashti Gaudet	VAMC - Seattle Rm 1D-110	206-768-5359
Spokane	The American Legion	Allan Shandera	4815 North Assembly, Bldg 6A, Spokane, WA 99205-619	509-325-7948
Spokane	The American Legion	Barry Blackerby	4815 North Assembly, Bldg 6A, Spokane, WA 99205-6197	509-325-7948
Vancouver	The American Legion	Davie Gibson	1603 E. 4th Plain Blvd, Vancouver, WA 98661	360-696-4061 Ext 3411
Vancouver	The American Legion	Jeff Dunn	1603 E. 4th Plain Blvd, Vancouver, WA 98661	360-690-0274
Vancouver	The American Legion	Susan Kepler	1603 E. 4th Plain Blvd, Vancouver, WA 98661	360-696-4061 Ext 3411
Walla Walla	Veterans of Foreign Wars	Frank Coghill	Rm. 110-111 77 Wainwright Drive, Walla Walla, WA 99362	509-527-6100
Walla Walla	Veterans of Foreign Wars	Karen Hastings	Rm. 110-111 77 Wainwright Drive, Walla Walla, WA 99362	509-527-6100
Wenatchee	The American Legion	Jon Coyle	104-A South Mission, Wenatchee WA 98801	509-662-0563
Wenatchee	The American Legion	Bob Bowes	104-A South Mission, Wenatchee WA 98801	509-663-9715
Yakima	Disabled American Veterans	Sylvia Cruz	911 N. 15th Ave., Yakima, WA 98902	509-575-2450
Yakima	Disabled American Veterans	Vince Krisiak	911 N. 15th Ave., Yakima, WA 98902	509-575-2450
Yakima	Disabled American Veterans	Jerry Williams	911 N. 15th Ave., Yakima, WA 98902	509-575-2450





Veterans Homes

Washington Soldiers Home and Colony and the Washington Veterans Home.

Estate Management Services

Fiduciary and protective payee services for veterans and family members.

Post Traumatic Stress Disorder

Our agency has been a national leader in providing these services since 1984. As the only state-funded program of its kind in the nation, our 25 professional counselors around the state provide group and individualized therapy sessions for veterans and families suffering from war related trauma.

Other services available

Check here for information on Alternate Care, Homeless Services, Special Programs, Service-Related Maladies, and Veterans Service Organizations

Important Phone Numbers

WDVA Important Phone Numbers

Toll-Free Assistance

For information about any of the services offered by YOUR Washington State Department of Veterans Affairs, call us toll-free from anywhere in the U.S. at:

1-800-562-2308

Transitional Housing - Walla Walla - (509) 529-7735

Transitional Housing - Moses Lake - (509) 762-8956

U.S. Department of Veterans Affairs - 1-800-827-1000

Oregon Division Of Veterans Services

The Oregon Department of veterans affairs is well-structured within the state. They have an advisory committee, a director, and county Veteran's service offices. Many service organization and federal agencies are located within the state. Oregon has been a leader in the nation in veterans rights and a major help to all veterans.

OREGON FIELD REPRESENTATIVES

BEND

Pat Ferguson 365 NE Greenwood Bend, OR 97701 (541) 388-6122 FAX (541) 388-6122 Email: patfer@teleport.com

Counties: Baker, Crook, Deschutes, Grant, Harney, Jefferson,

Klamath, Lake, Malheur, and Wheeler

EUGENE Mike Danielson (541) 686-7868

2510 Oakmont Way, Room 2020 FAX (541) 6868-7844

Eugene, OR 97401 Email: mikeodva@teleport.com

Counties: Coos, Curry, Douglas,

Jackson, Josephine, and Lane

PORTLAND Vance Susee (503) 326-2611

1220 SW Third Avenue FAX (503) 497-1053 Room 1509 FAX (503) 510-4918

Email: odvaptid@teleport.com

Counties: Clackamas, Clatsop, Columbia, Gilliam, Hood River,

Morrow, Multnomah, Sherman, Umatilla, Union,

Wallowa, Wasco, and Washington

SALEM Gene Hancock (503) 373-2156

700 Summer Street NE FAX (503) 373-2393

Salem, OR 97310-1239

Email: hancoce@odva.state.or.us

Counties: Benton, Lincoln, Linn, Marion Polk, Tillmook, and Yamhill





Idaho Division Of Veterans Services

A pioneer in veteran affairs, the Idaho Veterans affairs Commission was created in 1921, and consists of five members appointed by the Governor. The Service Office (Office of Veterans Advocacy) was added and approved by the Governor in 1925. Prior to that date, service work was carried on through volunteer agencies.

The 'Old Soldiers Home' formally opened in Boise in May 1895. it was eventually replaced by the new Home which was dedicated in November 1996. Eleven years later legislation was approved for an 80-bed skilled care facility. The Idaho Veterans Nursing Unit was built adjoining the present Idaho Veterans home and dedicated November 1980. The facility has been remodeled and presently consists of a 36-bed residential care unit, 10-bed domiciliary unit, and a 136-bed skilled nursing care unit.

Two additional State Veterans homes have been added in the state. The Pocatello facility opened in 1992 and the Lewiston Facility opened in 1994. Each of these are 66-bed skilled nursing care facilities with 22-bed special care units for veterans with progressive dementia.

Basic admission requirements for the State veterans Homes include 90 days of active duty in the armed forces (one day of which must be during a recognized war period) and honorable discharge. Monthly cost for care is based on income and assets. Nursing care admission requirements also include a statement from a licensed physician stating that the veteran needs 24-hour skilled nursing care and eligibility to receive VA pension at the Aid and Attendance level.

The Office of Veterans Advocacy works closely with County and Post Service Officers in assisting veterans, and their dependents, with their claims for Department of Veterans Affairs benefits from filing an original claim through the appeals process. This office publishes a bi-monthly bulletin containing technical data and items of interest to veterans and conducts a statewide service officer training school in Boise and regional schools in north and southeast areas of the state each year. The Idaho Wartime Veterans Emergency Grant Program is also administered by the Office of Veterans Advocacy.

Idaho State Veterans Homes

BOISE David Ricks,

Administrator 320 Collins Road P.O. Box 7765 Boise, ID 83707 (208) 334-5000

LEWISTON David Helsely,

Administrator 821 21st Avenue Lewiston, IE 83501 (208) 799-3422 POCATELLO Jeff Piper, Administrator 1957 Alvin Ricken Drive Pocatello, ID 83201 (208) 236-6340

Office Of Veterans Advocacy

REPRESENTING THE FOLLOWING SERVICE ORGANIZATIONS;

★ American Legion* American Ex-Prisoners of War

(208) 334-1245 or334-4091

- ★ AMVETS*Blinded Veterans of American
- ★ Idaho Division of Veterans Services * Fleet Reserve Association
- ★ Military Order of the Purple Heart
- ★ The Retired Enlisted Association* Veterans of Foreign Wars
- ★ Vietnam Veterans of America* Veterans of World War I, USA

SW Idaho	Pat Teague	Oneida	Ren Thomson
	Barbara A. Palmer		55 East 50 South
	805 West Franklin Street		Malad, ID 83252
	Boise, ID 83702—5560		(208) 766-2214

Walt Jackson Homedale, ID 83628 Idaho State Veterans Home (208) 337-4547

Ken Pitcher
821 21st Avenue
Lewiston, ID 83501

Fruitland, Id 83619
(208) 642-4436

Fower
Janice Rowlan

(208) 799-3422 543 Bonnock FAX (208) 799-3414 American Falls, ID 832111

SE IDAHO Mike Schow (208) 226-2839

1957 Alvin Ricken Driven
Pocatello, ID 83201
(208) 236-6340
FAX (208) 236-6343

Shoshone Diane Banks
P.O. Box 1049
Wallace, ID 83873
(208) 752-8881

 Madison
 Gray Clawson
 Teton
 Elaine Smith

 P.O Box 13
 P.O. Box 756

 Rexburg, ID 83440
 Driggs, ID 83422

 (208) 356-7208
 (208) 354-2905

Minidoka- Twin Falls Cheryl Ringenberg

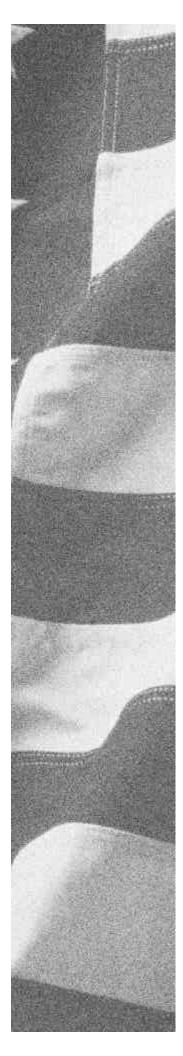
Al Thaxton P.O. Box 248
1619 Yale Avenue Twin Falls, ID 83303
Burley, ID (208) 678-3599 FAX (208) 733-6076

Nez Perce Tom Ghormley Valley Walter Nourse
P.O Box 896 P.O Box 418

Lewiston, ID 83501 McCall, ID 83638 (208) 799-3083 (208) 634-5485 FAX (208) 799-3149

Cassia

N Idaho



Bingham

Bonner

Idaho County Service Officers

Ada Terry Johnson Boundary Dennis Bender

650 Main Street P.O. Box 336 Bonners Ferry, ID 83805 Boise. Id 83701

(208) 364-2330 (208) 267-9593

Adams George Robinson Canyon Pat Lucas

P.O. Box 403 1115 Albany Council, ID 83612 Caldwell, ID 83605 (208) 253-4337 (208) 454-7497 FAX (208) 454-7272

Bannock James H. (Scoop)

Schoonover Caribou Myrle Steele

151 East 3rd Street 339 South Garfield Pocatello, ID 83204 Soda Spring, ID 83276 (208) 236-0620 (208) 547-3027

Bear Lake Cliff Sizemore Cassia See Minidoka County

> P.O. Box 241 Clearwater Herb Millard Paris, ID 83261

> P.O Box 591 (208) 945-2244 Orofino, ID 83544 John Welz (208) 476-4117

Benewah P.O. Box 611 Custer Bill Poppenhouse St. Maries, ID

P.O Box 591 (208) 245-2428 Mackay, Id 83251 Ellen Guymon (208) 588-2954

P.O. Box 277 **Elmore** Phil Gridley Blackfoot, ID 83221

720 East 9th North (208) 785-5005

Mountain Home, ID 83263 FAX (208) 785-5199

(208) 587-2129

Blaine Wilma Coulter Franklin Vern Rogers 117 North River Street

97 East 2nd North P.O. Box 27 Preston, ID 83263 Hailey, ID 83333 (208) 852-1833 (208) 788-5566

Fremont

FAX (208) 788-5568

P.O. Box 644 Susan Dewey Ashton, ID 83420 127 South 1st Street, (208) 652-3710 Suite E3

Sandpoint, ID 83864 Gem Gerald Erickson (208) 265-1435 511 Hazel avenue FAX (208) 265-1448 Emmett, ID 83617

(208) 365-4187 Bonneville Ina Gillies 605 North Capital

FAX (208) 529-1159

George Serr Gooding Idaho Falls, ID 83402 3007 South 1900 East (208) 529-1350 EXT 1385 Wendell, ID 83355

(208) 536-2089

Vaughn Phelps

Idaho Margie Case

320 West Main

Grangeville, ID 83530 (208) 983-0239

FAX (208) 983-1428

Jefferson Patricia Bihler

P.O. Box 275 Rigby, ID 83442 (208) 745-9223

Jerome Alan Mark

202 North Cleveland Jerome, ID 83338

(208) 324-7473

Kootenai Ben Keeley

P.O. Box 9000

451 Government Way Coeur d' Alene, ID 83816

(208) 769-7518 FAX (208) 883-7204 **Latah** Richard Lyon

P.O. Box 8068 Moscow, ID 83843 (208) 882-8580

Lemhi Sue Dickens

206 Courthouse Salmon, ID 83467 (208) 756-2276 FAX (208) 756-4673

Lewis Milt Watson

4070 Melrose Ridge Rd.

Peck, ID 83545 (208) 486-7561

Lincoln Clifford Conner

P.O. Box 1

Richfield, ID 83349 (208) 487-2400

U.S. Department Of Veterans Affairs

Veterans Affairs Regional Office

Idaho

Barry M.Barker 805 West Franklin Street Boise, ID 83702 (800) 827-1000

Oregon

Jon A. Mapqis 700 Summer St. NE Salem, OR 97310 Mail: PO Box 14004 Salem, OR 97309 (800) 828-8801 (503)373-2000

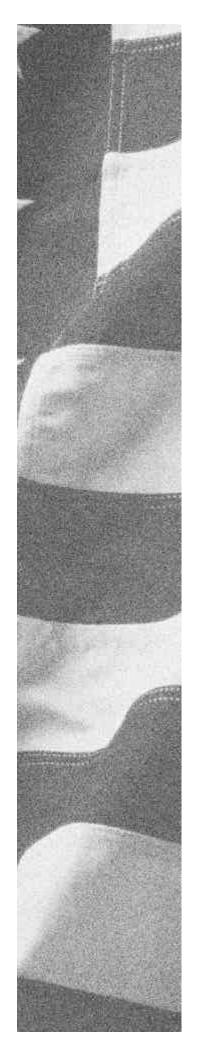
Veterans Affairs Medical Centers

Wayne Tippets, Director (208) 338-7236 500 West Fort Street Boise, ID 83702 FAX 389-7940 Alan Wilcox, Acting MAS (208)422-1000

APPEALS, U.S. COURT OF

625 Indiana Avenue NW, Suite 900, Washington, D.C. 20004





Honorable Frank Q. Nebeker (202) 501-5862

1-800-869-5862 (202) 501-5970

Clerk (202) 501-5970 FAX (202) 501-5848

Appeal Status (202) 565-4769

BOARD OF VETERANS APPEALS

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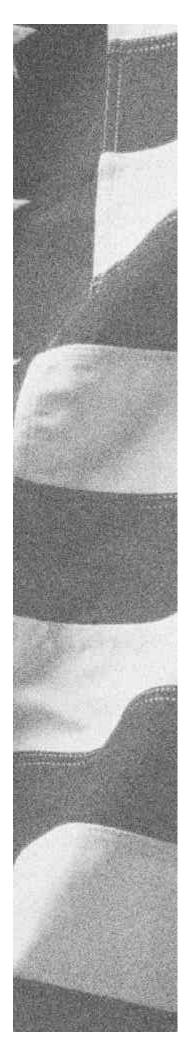
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Associate Director - Bruce E. Stewart	(208) 422-1104
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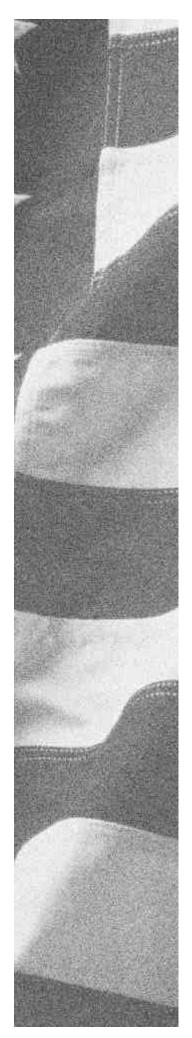
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Director (116-P) - Jack Heims	Ext. 5-6458
Acting Chief of Psychiatry - Landy Span, M.D	Ext. 5-6488
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Coordinator - Carole Most	Ext. 4-5595
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Bandon, OR 97411	FAX (541) 347-4556
USDVA Mental Health Clinic	
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USDVA	Outpatient	Clinic -	Eugene
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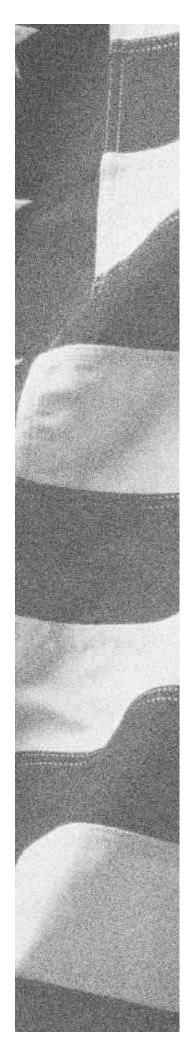
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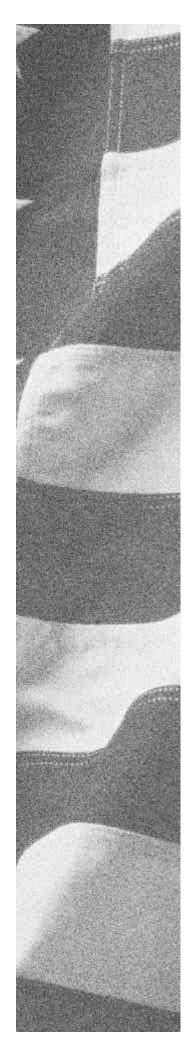
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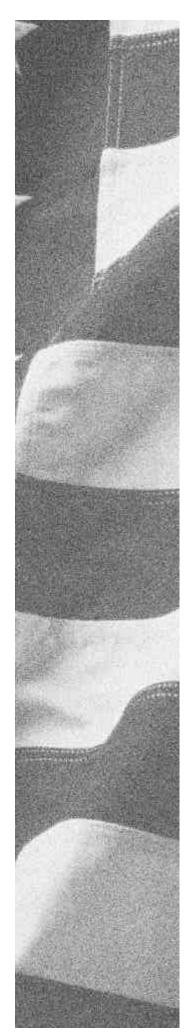
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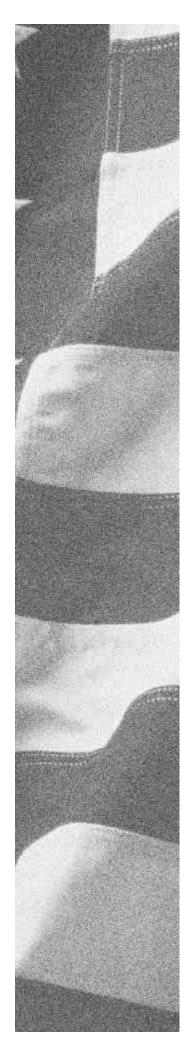
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Secretary Dave Forbes

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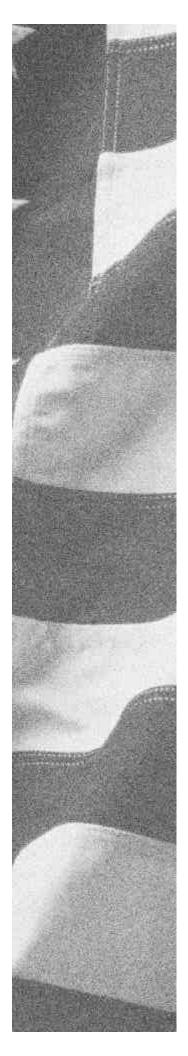
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ANERICAN LEGION INSURANCE	(800) 235-6943
BVA AMERICAN LEGION	(202) 233-3341
BVA VFW	(202) 254-3493
COMMUNITY HOUSE (Boise)	(208) 389-9840
EL-ADA COMMUNITY SERVICES (Boise)	(208) 389-2820
FOOD STAMPS (Boise)	(208) 334-6700
GOWEN FIELD	
Personnel center	(208) 389-6174
Funeral Support	(208) 389-5131
Pass/ID	(208) 389-5367
HEADSTONE MARKERS	(202) 275-1495
MEDICAID (Boise)	(202) 334-6700
MTN HOME BASE OPERATOR	
(Hospital appointment Desk)	(208) 828-2111
MTN HOME T.A.P. ROGRAM-Linda Bretz	(208) 828-4878
PERSIAN GULF INFORMATION CTR	1-800-PGW-VETS
RAILROAD RETIRMENT	(208) 334-9662
RADIATION HELPLINE	(800) 827-0365
RECORDS PERSONNEL CTR	(314) 273-2800
SOCIAL SECURITY (Boise)	(208) 321-2900
VA TOLL FREELINE	(800) 827-1000
VA EDUCATION (Boise)	(208) 334-1061
VA INSURANCE	(800) 669-8477
VA LOAN REPAYMENT -ST. PAUL	(800) 827-0648
VA HOME LOAN (Boise)	(208) 334-1900
VA VOCATIONAL REHABILITATION (Boise)	(208) 334-1063
VAMC ELIGIBILITY CLERK (Boise)	(208) 336-5100
	EXT 7119

VAMC ELIGIBILITY CLERK (SALT LAKE CITY) (800) 613-4012 EXT 2499 VFW INSURANCE (800) 821-2606 VITAL STATISTICS (Boise) (208) 334-5988

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Recruiting Station 8300 Gage Blvd Kenn 99336 783-1288

ARMY DEPT OF

Army Reserve - Wagenaar USAR Center

1011 Answith
Pasco 99301
547-7526

Co C-E 1St BN 416th Regt 2d Bde
547-0421

Ha 2d Bde 104th Div (Trng)
547-0421

NAVY DEPT OF

Naval Reserve Center

1840 Terminal Dr Rhld 99352 943-0017

Navy Recruiting Station 8300 Gage Blvd Kenn 99336

783-1461

US COAST GUARD 434 Clover Island

Kenn 99336 586-0978 Or 586-1110

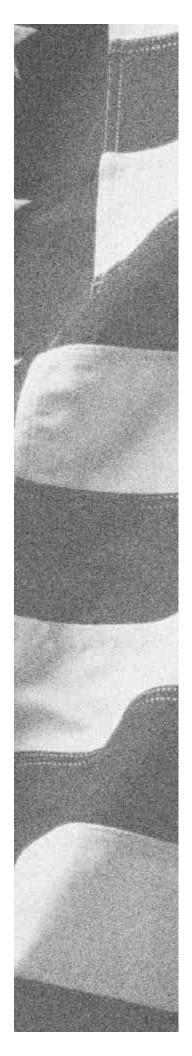
UNITED STATES DISTRICT COURT- Federal Bldg

Rhld 99352 376-7261

Probation Officer Federal Bldg

Rhld 99352 376-7467





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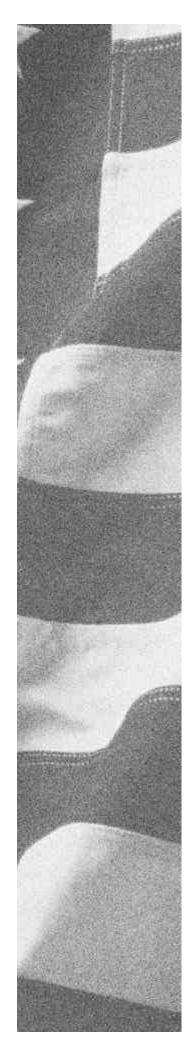
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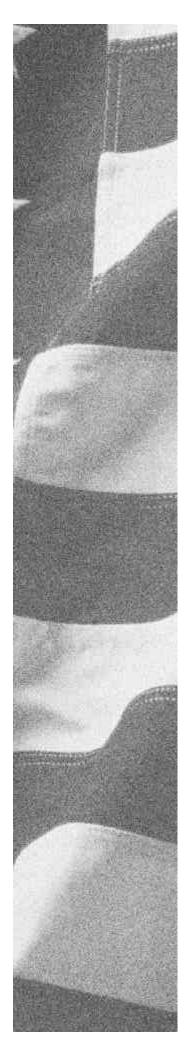
 Washington, D.C. 20515-1202
 FAX: (202) 225-8216

Vital Statistics – Personal Family Data

It's in the interest of every veteran's family to collect the information that's needed in the event of his or her death or incapacity. Maintaining this up-to-date record of the veteran's personal affairs and wishes can provide an invaluable service to his or her loved ones at the time of their greatest need.

NAME		
SOCIAL SECURITY NUMBER		
RESIDENCE		
MARITAL STATUS		
NAME OF SPOUSE. If wife, enter maiden name		
OCCUPATION OF SPOUSE		
DATE OF YOUR BIRTH		
BIRTHPLACE		
RANK AT DISCHARGE		
SERVICE NUMBER		
SERVICE NUMBER		
BRANCH		
TYPE OF DISCHARGE		
YEARS SERVED	_TO	
YEARS SERVED	_TO	
YEARS SERVED	_TO	
SOCIAL SECURITY NUMBER _		_ -
INSURANCE COMPANY		
PHONE		
POLICY NUMBER		GROUP NUMBER
LOANS :		·
		·





- ♦ DOE BENEFITS REQUIRES 5
- ♦ SOCIAL SECURITY 2
- ♦ COUNTY 2
- ♦ EACH INSURANCE COMPANY_____
- ♦ SPOUSE PERSONNEL_____
- ♦ SOME LENDING GROUPS WITH INSURANCE_____

Personal Notes

